

Motorhome Warranty Coverage and Customer Protection Plans



Driven By You





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Basic Warranty

Freightliner Custom Chassis Corporation (FCCC) offers the assurance of the industry's most comprehensive warranty coverage: a transferable, three-year, 50,000-mile limited warranty with towing and roadside assistance—and no deductible whatsoever.¹ You're covered for two complete trips around the globe.

Description	Time*	Distance*
Basic Chassis (less drivetrain)	3 years	50,000 mi/80 500 km
Alliance Battery	1 year	100,000 mi/161 000 km
Brightwork	6 months	Unlimited
Corrosion	6 months	Unlimited
Crossmembers	5 years	100,000 mi/161 000 km
Diesel Emissions 2010 [†]	5 years	50,000 mi/80 500 km
Drivetrain	3 years	50,000 mi/80 500 km
Frame Rails	5 years	100,000 mi/161 000 km
Chassis Paint	6 months	Unlimited
Towing & Roadside Assistance [‡]	3 years	50,000 mi/80 500 km

* Time or distance, whichever occurs first.

[†] Applies to vehicles equipped with EPA2010 compliant diesel engines.

[‡] Towing/Roadside Assistance fully reimbursed to the nearest Company-authorized repairing location. For a warrantable repair in a vehicle-down situation, call 1-800-385-HELP.

Customer Protection Plans

FCCC Customer Protection Plans give you the option to extend your original factory chassis warranty above and beyond the basic warranty of your vehicle.² The Plan allows you to pick and choose the best package or packages that suit your needs. And the best part of the Customer Protection Plan is that it's the same factory warranty, backed by FCCC, with no preauthorization or deductible required.

1. See Owner's Warranty Information booklet for more details.

2. All time and mileage specifications are from the original in-service date and odometer reading of the chassis.

3. Applies only to parts supplied by Freightliner Custom Chassis Corporation. Some components listed are optional and may not be supplied by FCCC.

Exclusions are set forth in the FCCC Owner's Warranty Information booklet. Engine and transmission extended warranties are available through the manufacturer and most can be purchased for you by FCCC.

4. Excludes drivelines, input and output seals, tie rod ends and front and rear axle attachments such as hubs, wheel seals and wheel bearings.

Customer Protection Plan Packages

The Complete Basic Chassis Less Drivetrain Plan

This Plan covers the entire chassis as delivered by FCCC with the exception of the engine, transmission, axles, tires and body, which have their own separate warranties. The following components³ are included in this coverage plan (or you may also limit coverage to specific system components):

- Air conditioning components
- Air/hydraulic components
- Alternator
- Brake components (excluding normal wear items such as shoes, pads, drums and rotors)
- Chassis electrical
- Chassis harness
- Cooling fan assembly
- Engine cooling components
- Engine harness
- Fuel tank
- Fuel lines and plumbing
- Ignition controls
- Instrumentation components
- Radiator/charge air cooler and plumbing
- Starter
- Steering components
- Suspension components
- Transmission harness

Plans available include:

- 3 years and 100,000, 150,000 or 200,000 miles
- 4 years and 50,000, 100,000, 150,000 or 200,000 miles
- 5 years and 50,000, 100,000, 150,000 or 200,000 miles

The Front and Rear Axle Plan

This Plan covers front axle beams, spindles, kingpins and kingpin bearings, drive axle differential assembly and all internal lubricated parts, axle shafts and axle housings.⁴

Plans available include:

- 3 years and 100,000, 150,000 or 200,000 miles
- 4 years and 50,000, 100,000, 150,000 or 200,000 miles
- 5 years and 50,000, 100,000, 150,000 or 200,000 miles

The Towing/Roadside Assistance Plan

This Plan covers up to \$550 USD (or Canadian equivalent) maximum charge per occurrence for towing or roadside assistance due to a component breakdown that prevents the safe and lawful operation of the vehicle. It covers towing to a Freightliner service center, engine or transmission supplier service center—even if the engine or transmission supplier's warranty may not cover towing or roadside assistance.

Plans available include:

- 3 years and unlimited miles
- 4 years and unlimited miles

Coverage Terms and Conditions

Eligibility

All new motorhomes riding on FCCC chassis sold and domiciled in the United States and Canada, in service for 30 months or less, are eligible for the Freightliner Customer Protection Plans.

Late fees apply to units that are 19–30 months in service. Wrecked, totaled or stolen chassis or vehicles that are void of the factory warranty do not qualify for the Plans.

Eligible Repairs

Your Freightliner dealer will perform all repairs that are covered under the Customer Protection Plans.

Repairs made by service facilities that are not authorized Freightliner dealerships or service centers are subject to shortage or denial.

Plan Coverage Starting and Ending Limitations

All time and mileage specifications are from the original in-service date and odometer reading of the motorhome/chassis. Plan expiration is specified in your choice of Customer Protection Plan.

Purchasing the Plan

FCCC Customer Protection Plans are available for purchase from Freightliner Custom Chassis Corporation's Customer Service Department. Please contact us for a custom quote:

Freightliner Custom Chassis Corporation
Customer Support Department
552 Hyatt Street
Gaffney, SC 29341
800-385-4357
fcccservice@daimler.com

Transferring the Plan

Remaining Plan coverage will be transferred to subsequent owners at no charge. Please notify FCCC of the sale of the chassis.